

## Breath Test Ordering Guide for Providers

All breath test orders can now be placed online\* at commdx.com. Simply click the <u>ORDER NOW</u> button in the top right corner to get started.

## **Two Convenient Shipping Options:**

**Ship to Patient:** Complete the online form\* and include your patient's complete contact and shipping information.

- It is important to include your patient's email address (if available) to ensure they receive direct communication and support from CDI.
- · Orders are shipped out within 1-3 business days of receiving your order

Since the test is being shipped directly to the patient, no other steps are needed by the provider. Patient will receive the test, follow the included Instructions for Use, and ship the samples directly back to CDI. CDI will then process the samples and send the results to the provider within 1 business day.

**Ship to Practice:** Bulk orders to your practice can be submitted via our online form\*.

- No patient information is needed during the bulk order process.
- · No overhead costs or stocking fees.
- Orders are shipped out within 1-3 business days of receiving your order.

## Test Distribution and Requisition Process:



Complete the requisition form by filling in the red sections and have the ordering provider sign. You may also complete the blue sections on behalf of your patient and attach a patient demographic sheet with insurance information (if applicable).



Fax or email the completed requisition form directly to CDI prior to the patient leaving the office. This prompt's CDI's customer service team to contact your patient to review guidelines and protocols of the test.

F: (888) 258-5973 E: regforms@commdx.com



Return the requisition form to the kit as the patient needs to include the form with their samples. We also recommend you ensure the kit is not expired and make a copy of the form your records.



\* If you prefer to place an order via fax or email, you can download our updated order forms on our website or by contacting the CDI Provider Services Team. Completed forms should be sent via email to info@commdx.com or faxed to 888-258-5973.



Send kit home with patient to complete the sample collection. Instructions for Use are included in the test kit and patient may contact CDI directly with any additional questions.



Remind patient to sign and date the requisition form and carefully review the insurance and billing section prior to returning the kit to CDI.

## **QUESTIONS?**

Please visit www.commdx.com/providerresources, or contact our customer service department at customerservice@commdx.com or 888-258-5966